

Services at the station.

Passengers with limited mobility

SBB offers special services for persons with limited mobility or visual impairment. The SBB Call Centre Handicap provides information on accessibility of stations and trains. It also gives recommendations on the selection of suitable trains and offers boarding and disembarking services at larger stations. Requests for boarding or disembarking services should be made no later than 1 hour prior to travel start. Most express trains offer a wheelchair-accessible compartment.



Further information

Call Centre Handicap
Tel. +41 (0)51 225 78 44
E-Mail: mobil@sbb.ch, sbb.ch/handicap

At the station

Larger Swiss railway stations are also attractive shopping, information and service centres. Your clients enjoy delicious food prior to their sightseeing tours or they meander through the arcade and benefit from a wide range of shopping facilities.
sbb.ch/en/station-services

SBB Change

At some 180 railway stations in Switzerland, more than 90 currencies can be changed into Swiss Francs. Larger stations offer evening and weekend services at their currency exchange counters. sbb.ch/change

Lost and found

Something got lost on the train or at the station? The item may soon be found and some honest finder may hand it in. A report of loss can be filed online and the passenger is notified as soon as the item has been recovered.
sbb.ch/en/lostandfound



SBB WiFi – free of charge surfing at the station

No fewer than 80 SBB stations throughout Switzerland offer free Internet access. Thus, travellers can surf the Internet while waiting for their train or check a few emails with their first cup of coffee and delicious croissant. High Internet speed, continually adapted to the clients' needs, is provided. Very importantly, data privacy and security take top priority for SBB: whoever logs into the free of charge Internet at the station does not have to fear being swamped by ads or having their data forwarded to third parties.

Overview

- 60 minutes free of charge Internet access per SBB station.
- Easy configuration.
- Once-only registering.

Further information

sbb.ch/wifi