

# Services at the station.

## “My Station” app

The app “My Station” provides a search function to find all platforms, stops, shops and station services right on-site – fast and convenient. It shows the quickest way around the stations Basel SBB, Berne, Geneva Cornavin, Lucerne and Zurich Main Station and serves as a reliable orientation guide. With this app, guests never miss a station highlight and benefit regularly from attractive special offers. The app is available in the languages GE, EN, FR, IT.



## Lockers and luggage deposit

In order to have their hands free after arrival, guests can deposit their luggage at the station. Lockers are a convenient solution for travellers visiting a city for a brief stop-over and moving on shortly thereafter. Luggage deposit is ideal for large and valuable items, which are deposited at a counter. Access to the luggage is limited to the opening hours of the respective counter.

[sbb.ch/lockers](https://www.sbb.ch/lockers)

## Shopping and catering facilities

Most stations in Switzerland are also attractive shopping and service centres. Guests enjoy delicious food prior to their sightseeing tours or meander through the arcade and benefit from a wide range of shopping and catering facilities.

[sbb.ch/en/station-services](https://www.sbb.ch/en/station-services)

## SBB WiFi – free-of-charge surfing at the station

No fewer than 80 SBB stations throughout Switzerland offer free Internet access. High-speed Internet access, continually adapted to the customers’ needs, is provided. Very importantly, data privacy and security take top priority for SBB: Whoever logs into the free Internet at the station does not have to worry about being swamped by ads or having their data forwarded to third parties.



### Overview:

- Easy configuration
- Once-only registration
- 60 minutes free-of-charge Internet access per SBB station

[sbb.ch/wifi](https://www.sbb.ch/wifi)

## SBB Change

At some 150 railway stations in Switzerland more than 100 currencies can be changed into Swiss Francs. Larger stations offer evening and weekend services at their currency exchange counters.

[sbb.ch/change](https://www.sbb.ch/change)

## Lost and found

Something got lost on the train or at the station? The item may soon be found or an honest finder may hand it in. A report of loss can be filed online. The owner is then notified as soon as the item has been recovered.

[sbb.ch/lostandfound](https://www.sbb.ch/lostandfound)

Please note: Information about stations not belonging to SBB is available at the website of the respective transportation company.