



Glacier Express traffic will cease due to the corona virus until 26th April.

Due to the instructions of the Swiss government, the tourist rail traffic in Switzerland will cease from March 14, 2020 till at least April 26th, 2020. The Glacier Express is also affected by this measure. From Saturday, March 14th, 2020 no more Glacier Express trains will be operating.

Transport by public rail on the route between St. Moritz and Zermatt continues operations according to the schedule. If you have already purchased a ticket and a surcharge for the relevant time, you have the following options:

Alternatively, you can go to the departure train station and let confirm your cancellation on your tickets. We can then refund you the confirmed tickets and reservation.

1. Send your travel documents to our rail service and you will receive a complete refund
2. You start the journey on the booked route with the public train (same train ticket is valid). You still will get a refund of your seat reservation on the Glacier Express.
3. Please wait for the cancellation if the travel date is planned after April 26th.

Our rail service will be happy to help you. Please write an email to info@glacierexpress.ch. Due to the number of expected cases, please be patient. Answering your request can take longer than the usual 24 hours.