



**Switzerland.**  
by train, bus and boat.

# Swiss public transport luggage service.

Valid from 1 January 2024

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## Luggage transportation abroad – Switzerland

### **Flight luggage foreign airport to station**

From any airport in the world and regardless of the airline, luggage can be transported via Zurich Airport directly to a Swiss destination railway station offering luggage services. Hence, when travellers arrive at Zurich Airport, their luggage will be automatically forwarded to the destination railway station. Guests thus do not lose time waiting for their luggage.

### **Express**

For flights arriving no later than 11.45h, the luggage is available for pick-up on the same day at the preferred destination railway station. This service is subject to an express surcharge.

### **Basic offer**

Selected railway stations: arrival no later than 23.00h – pick-up the next day from 18.00h\*

All other railway stations: arrival no later than 23.00h – pick-up the day after the next from 09.00h\*

### **Flight luggage foreign airport to door (hotel)**

Public transport customers flying to Switzerland with Swiss, Edelweiss, British Airways and other selected airlines will have their luggage automatically forwarded to a Swiss address.

- Customers can book directly via the AirPortr platform <https://airportr.com>
- Queries for times, prices and locations via the AirPortr platform
- From CHF 45 depending on distance, items of luggage and delivery time

## Luggage transportation within Switzerland

### **Luggage door to door express (hotel to hotel)**

This offer is available exclusively for luggage deliveries between Swiss addresses at selected tourist destinations\*. The luggage is collected at the clients' address and delivered to the destination the same day.

## **Luggage transportation Switzerland – abroad**

### **Flight luggage station to Zurich Airport: all airlines**

Flight luggage is transported from the departure railway station to Zurich Airport. The luggage must be dropped off at the departure railway station by 19.00h\* the day before flight departure. Customers can collect their luggage at the SBB railway station counter at the airport the next day (open from 06.30h\*\*) and are then responsible for checking in their luggage at the check-in desk of their chosen airline.

Subject to an express surcharge, this offer is also available for handover on the morning of flight departure. This option is available for flights departing later than 16.00h and for selected railway stations. Luggage drop-off times vary depending on the distance of the railway station to the airport\*.

### **Flight luggage door to foreign airport with luggage check-in**

Flight luggage is picked up at any hotel throughout Switzerland, transported to the airport and checked in. The offer is available to public transport customers flying with Swiss, Edelweiss, British Airways and other selected airlines. After the luggage is collected, customers will receive digital flight luggage receipts from AirPortr and will be kept up to date by SMS texts, e-mails and a personalised tracking link.

- Customers can book directly via the AirPortr platform <https://airportr.com>
- Queries for times, prices and locations via the AirPortr platform
- From CHF 45 depending on distance, items of luggage and pick-up time

\* The following services are available under [sbb.ch/luggage](https://sbb.ch/luggage):

- deadline calculator for determining luggage drop-off and/or pick-up times at the station
- overview of the selected tourist destinations

\*\*Opening hours of the SBB luggage counter at Zurich Airport are subject to change. Please check <https://www.sbb.ch/en/station-services/at-the-station/railway-stations.html>

## Overview luggage products

Luggage product		Timings and prices			Offer available at
<b>Luggage transportation abroad – Switzerland</b>		<b>Delivery on arrival day</b>	<b>Delivery one day after arrival</b>	<b>Delivery two days after arrival</b>	
1a	Flight luggage foreign airport to station	–	CHF 24 per item	–	ca. 20 railway stations
1b	Flight luggage foreign airport to station	–	–	CHF 24 per item	ca. 160 railway stations
1c	Express flight luggage foreign airport to station	CHF 24 per item + 30 flat rate	–	–	19 railway stations
1d	Flight luggage foreign airport to door (hotel)	see <a href="https://airportr.com">https://airportr.com</a>			

<b>Luggage transport within Switzerland</b>		<b>Delivery the same day</b>	<b>Delivery the next day</b>	<b>Delivery after two days</b>	
3	Express luggage door to door	CHF 12 per item + 73 flat rate	–	–	ca. 20 tourist destinations

<b>Luggage transportation Switzerland – abroad</b>		<b>Drop-off/handover the morning of flight departure</b>	<b>Drop-off/handover one day before flight departure</b>		
4a	Flight luggage station to Zurich Airport	–	CHF 24 per item	–	ca. 160 railway stations
4b	Express flight luggage station to Zurich Airport	CHF 24 per item + 30 flat rate	–	–	6 railway stations
4c	Flight luggage door to foreign airport with luggage check-in	see <a href="https://airportr.com">https://airportr.com</a>			

\* maximum weight per piece of luggage 23 kg

## Overview Operation Points

Luggage product		Operation Points	
1a	Flight luggage foreign airport to station with delivery one day after arrival	Arosa Basel Bern Brig Chur Davos Platz Engelberg Grindelwald Gstaad Interlaken Ost / West	Klosters Lausanne Lauterbrunnen Luzern Mürren St. Moritz Wengen Zermatt Zürich
1b	Flight luggage foreign airport to station	ca. 160 railway stations	
4a	Flight luggage station to Zurich Airport		
1c	Express flight luggage foreign airport to station	Arosa Basel Bern Brig Chur Davos Platz Engelberg Grindelwald Gstaad Interlaken Ost / West	Klosters Lausanne Lauterbrunnen Luzern Mürren St. Moritz Wengen Zermatt Zürich
3	Express luggage door to door	Andermatt Basel Bellinzona Bern Brig Chur Davos Genf Glattbrugg Grindelwald Interlaken Klosters Kloten	Lausanne Lauterbrunnen Locarno Lugano Luzern Montreux Opfikon St. Moritz Wengen Wilderswil Zermatt Zürich
4b	Express flight luggage station to Zurich Airport	Grindelwald Interlaken Ost Lauterbrunnen Mürren Wengen Zermatt	
1d	Flight luggage foreign airport to door (hotel)	see <a href="https://airportr.com">https://airportr.com</a>	
4c	Flight luggage door to foreign airport with luggage check-in		

Subject to change without notice.

As of: November 2023