



Switzerland.
by train, bus and boat.

Swiss public transport luggage service.

Valid from 13 December 2020

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Luggage transportation abroad – Switzerland

Flight luggage foreign airport to station

From any airport in the world, luggage can be transported via Zurich airport directly to a Swiss destination railway station offering luggage services – regardless of the airline chosen. Hence, when travellers arrive at Zurich Airport, their luggage will be automatically forwarded to the destination railway station. Guests thus do not lose time waiting for their luggage.

Express

For flights arriving no later than 11.45h, the luggage is available for pick-up at the destination railway station the same day. This service is subject to an express surcharge. Available stations:

Arosa	Basel SBB	Bern	Brig	Chur	Davos Platz
Engelberg	Grindelwald	Gstaad	Interlaken Ost	Interlaken West	Klosters
Lausanne	Luzern	Mürren	St. Moritz	Wengen	Zermatt
Zürich HB					

Basic offer

Selected railway stations: arrival no later than 23.00h – pick-up the next day from 18.00h*

All other railway stations: arrival no later than 23.00h – pick-up the day after the next from 09.00h*

Flight luggage foreign airport to door (hotel)

With this convenient offer, the guest's luggage is delivered directly to the destination hotel on the day following the arrival. This service is available for passengers arriving at Zurich Airport.

For flights arriving no later than 11.45h, the luggage can be delivered to the destination hotel the same day. This service is subject to an express surcharge. Express delivery is available for selected tourist destinations*.

Luggage transportation within Switzerland

Luggage door to door (hotel to hotel)

This offer is available exclusively for luggage deliveries between Swiss addresses at selected tourist destinations*. The luggage is collected at the clients' address and delivered to the destination the same day.

Luggage transportation Switzerland – abroad

Flight luggage station to Zurich airport: all airlines

Flight luggage is transported from the departure railway station to Zurich Airport. The luggage must be dropped off at the departure railway station by 19.00h* the day before flight departure. Passengers can collect their luggage at the SBB railway station counter at the airport the next day (open from 06.30h**) and are then responsible for luggage check-in at their airline check-in desk.

Subject to an express surcharge, this offer is also available for handover on the morning of flight departure. This option is available for flights departing later than 16.00h and for selected railway stations. Luggage drop-off times vary depending on the distance of the railway station to the airport*. The service is available at the following stations: Grindelwald, Interlaken Ost, Lauterbrunnen, Mürren, Wengen, Zermatt.

Flight luggage door to Zurich airport without check-in: all airlines

Flight luggage is picked up at any hotel in Switzerland the evening before flight departure and transported to Zurich Airport. Passengers collect their luggage at the SBB railway station counter at the airport the next day (open from 06.30h**) and are then responsible for luggage check-in at their airline check-in desk.

Subject to an express surcharge, this offer is also available for pickup on the morning of flight departure. This option is available for flights departing later than 16.00h and for selected railway stations. The luggage will be picked up between 06.00h and 09.00h.

Flight luggage door to foreign airport with check-in: SWISS and Edelweiss Air

Flight luggage is picked up at any hotel in Switzerland the evening before flight departure. At luggage handover, passengers receive their luggage collection ticket and boarding card with the reserved seat in the aircraft. Guests can thus enjoy more leisure time on the day of departure and do not have to waste time waiting at the check-in desk and taking care of their luggage.

Subject to an express surcharge, this offer is also available for handover on the morning of flight departure. This option is available for flights departing later than 16.00h and for selected railway stations. The luggage will be picked up between 06.00h and 09.00h.

Please note: Clients must be personally present for luggage handover. If this is not possible, the service "Flight luggage door to Zurich airport without check-in" has to be chosen.

Insurance

The railways provide coverage of up to CHF 2000 per luggage item in the event of late delivery, damage or total loss.

* The following services are available under [sbb.ch/luggage](https://www.sbb.ch/luggage):

- deadline calculator for determining luggage drop-off and/or pick-up times at the station
- overview of the selected tourist destinations

**Opening hours of the SBB luggage counter at Zurich Airport are subject to change. Please check <https://www.sbb.ch/en/station-services/at-the-station/railway-stations.html>

As of: 16 November 2020

Overview luggage products

Luggage product		Timings and prices (gross)			Relations	Accounting RailTicketing
Luggage transportation abroad – Switzerland		Delivery on arrival day	Delivery one day after arrival	Delivery two days after arrival		
1a	Flight luggage foreign airport to station	–	CHF 24 per item	–	ca. 20 tourist destinations	article no 11928
1b	Flight luggage foreign airport to station	–	–	CHF 24 per item	ca. 160 railway stations	article no 11928
1c	Express flight luggage foreign airport to station	CHF 24 per item + 30 flat rate	–	–	19 railway stations (see page 1)	article no 11928
2a	Flight luggage foreign airport to door	–	CHF 24 per item + 30 flat rate	–	all destinations (except car-free)	article no 11930
2b	Express flight luggage foreign airport to door	CHF 24 per item + 60 flat rate	–	–	ca. 20 tourist destinations (except car-free)	article no 11930

Luggage transportation within Switzerland		Delivery the same day	Delivery the next day	Delivery after two days		
3	Express luggage door to door	CHF 12 per item + 73 flat rate	–	–	ca. 20 tourist destinations (except car-free)	article no 11932

Luggage transportation Switzerland – abroad		Drop-off/handover the morning of flight departure	Drop-off/handover one day before flight departure			
4a	Flight luggage station to Zurich airport	–	CHF 24 per item	–	ca. 160 railway stations	article no 11929 (voucher)
4b	Express flight luggage station to Zurich airport	CHF 24 per item + 30 flat rate	–	–	6 railway stations (see page 2)	article no 13594 (voucher)
5a	Flight luggage door to Zurich airport	–	CHF 24 per item + 30 flat rate	–	all destinations (except car-free)	article no 13468
5b	Express flight luggage door to Zurich airport	CHF 24 per item + 60 flat rate	–	–	ca. 20 tourist destinations (except car-free)	article no 13468
6a	Flight luggage door to foreign airport with check-in (SWISS and Edelweiss Air)	–	CHF 40 per item + 30 flat rate	–	all destinations (except car-free)	article no 14443
6b	Express flight luggage door to foreign airport with check-in (SWISS and Edelweiss Air)	CHF 40 per item + 60 flat rate	–	–	ca. 20 tourist destinations (except car-free)	article no 14443